PROJECT MANAGEMENT PROGRAM

CLIENT: CITY OF COCKBURN

DURATION: 2016 - 2017

LOGIKAL'S INVOLVEMENT

After an internal audit highlighted the City of Cockburn's project management capability as a strategic priority, LogiKal was engaged to conduct a Discovery Review and then to develop a program that would get staff up to speed with best practice project management approach through a customised accredited project management program.

CHALLENGES

The City of Cockburn was seeking a training program to provide staff with a baseline of knowledge but was also considering establishing organisational processes and policies as part of broader strategic improvements to its project management function. While some departments had their own policies, processes and procedures there was no consistent approach to project management. Staff also had varying skill levels when it came to documenting work, and performing scoping, communication, procurement, and reporting tasks.

LOGIKAL'S APPROACH

LogiKal engaged with the City of Cockburn and encouraged them to look more broadly at how People, Process and System are aligned and integrated within the council. By undertaking a Discovery Review with Council Stakeholders and Service Unit Representatives, the Council was presented with a more balanced view of the challenges to project management across its departments.

DISCOVERY REVIEW AND TRAINING

ACHIEVEMENTS

LogiKal's approach maximised the councils training investment by ensuring that LogiKal's training solution would be tailored to real not perceived problems.

LogiKal delivered a nationally recognised AQF Cert IV level program which aligned with the Project Management Institute's PMBOK® methodology. End-to-end involvement by LogiKal's facilitators in the program ensured the course was relatable and incorporated relevant council context and issues captured during the Discovery Review.

Improved project management capability across council

5 training programs successfully run over a 4-year period with positive feedback