

PROJECT MANAGEMENT TRAINING FOR CITY OF COCKBURN COUNCIL

Development of a bespoke Cert IV program in Project Management based on PMBOK® methodology for a technically diverse group

Project: Discovery Review and Training

Client: City of Cockburn Council

Service: Training & Capability Building



After an internal audit highlighted the City of Cockburn's project management capability as a strategic priority, LogiKal was engaged to conduct a Discovery Review and then to develop a program that would get staff up to speed with best practice project management approach through a customised accredited project management program.

The Challenge

The City of Cockburn was seeking a training program to provide staff with a baseline of knowledge but was also considering establishing organisational processes and policies as part of broader strategic improvements to its project management function.

While some departments had their own policies, processes and procedures there was no consistent approach to project management. Staff also had varying skill levels when it came to documenting work, and performing scoping, communication, procurement, and reporting tasks.

LogiKal's Approach

LogiKal engaged with the City of Cockburn and encouraged them to look more broadly at how People, Process and System are aligned and integrated within the council. By undertaking a Discovery Review with Council Stakeholders and Service Unit Representatives, the Council was presented with a more balanced view of the challenges to project management across its departments.

The Solution

The no-blame approach taken by LogiKal empowered council staff to voice their opinions and give open, honest feedback. This approach also maximised their training investment by ensuring that LogiKal's training solution would be tailored to real not perceived problems.

LogiKal delivered a nationally recognised AQF Cert IV level program which aligns with the Project Management Institute's PMBOK® methodology. End-to-end involvement by LogiKal's facilitators in the program ensured the course was relatable and incorporated relevant council context and issues captured during the Discovery Review.

The Outcome

- Report detailing outcome of Discovery review findings
- Improved project management capability across council
- Over 30 staff receiving accredited qualifications
- 3 Courses run over 12 months with positive feedback