

Terms and Conditions - Nationally Recognised Qualifications

Under the Australian Consumer Law (ACL) LogiKal Training is required to provide consumer guarantees for training services we sell.

In accordance with the ACL, LogiKal Training will ensure that our training services are:

- Provided with acceptable care and skill or technical knowledge
- Be fit for the purpose that the student has agreed to
- Be delivered within the agreed timeframe

Online Training

- Where total course fees are less than \$1,500, full payment must be received prior to the commencement of training. Courses with fees greater than \$1,500, will require a deposit payment to be made prior to access being provided to the learning system. Please contact LogiKal Training for full details of fees and payments relevant to each course.
- Participants enrolled in any program or assessment pathway with LogiKal Training will have the right to obtain a refund for services not provided by LogiKal Training in the event the:
 - Arrangement is terminated early by LogiKal; or
 - LogiKal Training fails to provide the services
- In the event of a training course being cancelled by LogiKal Training, you will be issued a refund for all units of competency not yet completed for that course.
- Purchase of online training allows the participant access to course content for the period of time specified in the course outline. Course duration is effective from the date online access is granted.
- Non-completion of a course or any part of a course, once a participant has enrolled will not warrant a refund or credit
- Refunds, credits or booking transfers of participants are not available once you have been enrolled in a course.
- Sharing of usernames and passwords is strictly prohibited. LogiKal reserves the right to immediately terminate access to online training if it reasonably believes that more than one user is accessing the online training using the same login details.
- Course Materials are supplied online, unless otherwise stated in the course description, and are resources are available for viewing online only. Screenshots are prohibited. Resources available online may not be reproduced, transmitted, transcribed, stored in a retrieval system, or translated into any language or computer language, in any form or by any means, electronic, mechanical, magnetic, optical, chemical, manual, or otherwise, without the prior written permission of LogiKal Projects Pty Ltd.